

Logging In For The First Time

Step 1: Determine Log-in Method

When visiting the login screen, you will be provided with two options for logging in:

1. **Tekside Credentials** - Enter the username and password provided to you when your account was setup
2. **Google Account** - If the email address that was used to create your account is a Google account, then you can use that to login instead.

Using your Google Account eliminates the need to use an Authentication app for Two-Factor Authentication (2FA)

Step 2: Setting Up Two-Factor Authentication (2FA) - Tekside Credentials

After providing your credentials, you will be asked to set up an authenticator app for 2FA.

Follow the on screen instructions to setup your Authenticator app. If you run into any issues or would like more details around 2FA, please read the following article: [Setting Up Two-Factor Authentication \(2FA\)](#)

Step 3: Test 2FA

After your authenticator app is verified with the one-time code, you will be redirected into CONNECT. Before you begin using the platform we recommend testing your 2FA setup:

1. Log out of your account.
2. Log back in using your credentials.
3. Complete the second authentication step (i.e. entering the code from your app).

If everything works correctly, you will be redirected back into CONNECT and can start using the platform.

For additional Tips and Tricks and Troubleshooting 2FA, [click here](#).

Revision #5

Created 17 December 2024 16:17:21 by Andrew Keith

Updated 17 December 2024 16:59:21 by Andrew Keith